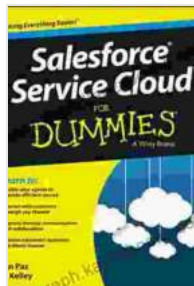


# Salesforce Service Cloud For Dummies: The Complete Guide to Customer Service Success

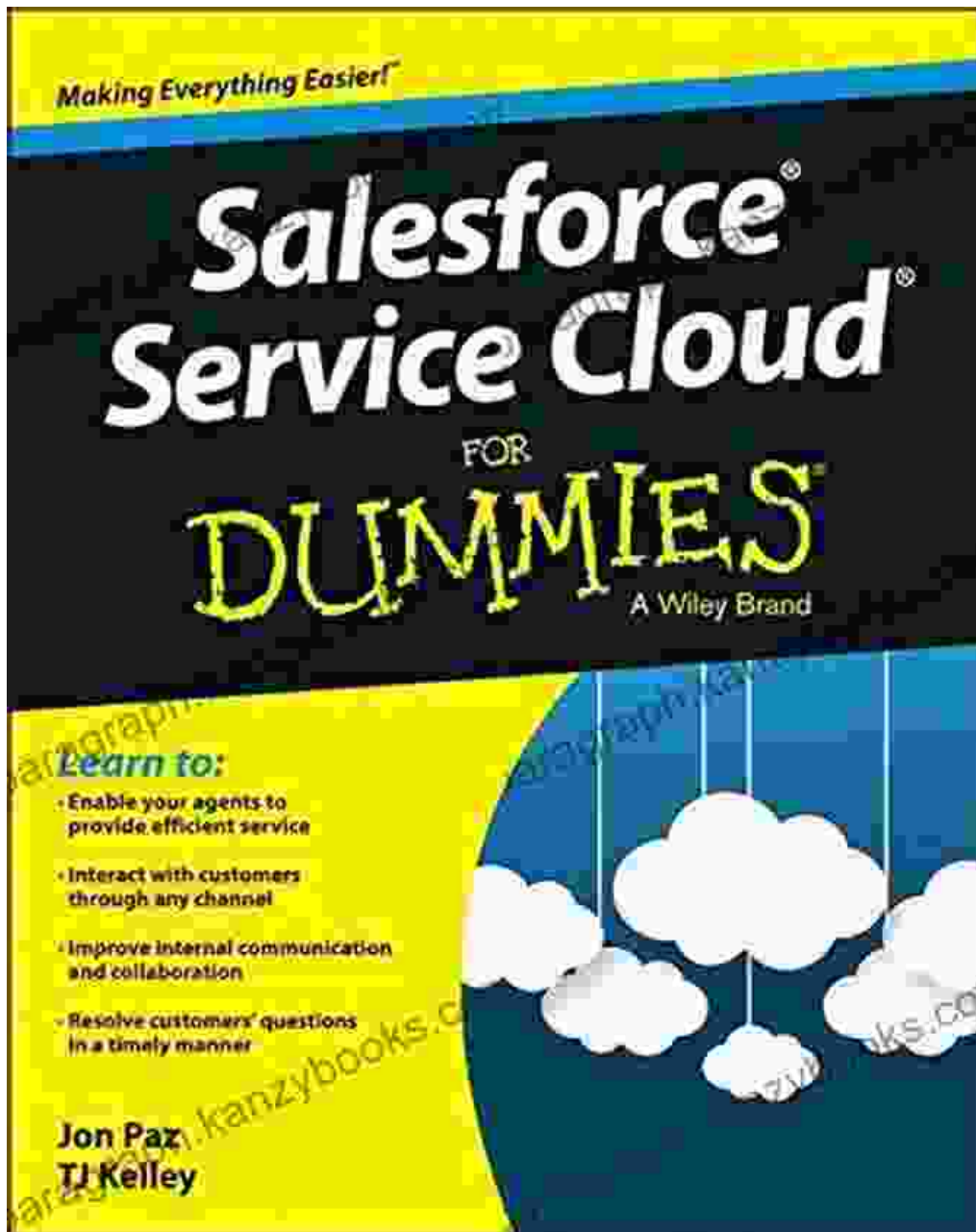


## Salesforce Service Cloud For Dummies by Joyce Magnin

★★★★☆ 4.1 out of 5

Language : English  
File size : 17131 KB  
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Enhanced typesetting : Enabled  
Word Wise : Enabled  
Print length : 356 pages  
Lending : Enabled  
Screen Reader : Supported





Salesforce Service Cloud is the world's leading customer service platform, and for good reason. It's powerful, flexible, and easy to use, making it the perfect solution for businesses of all sizes. But even if you're a Salesforce pro, there's always more to learn about Service Cloud. That's where *Salesforce Service Cloud For Dummies* comes in.

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- Improve your customer satisfaction scores
- Get the most out of your Salesforce investment

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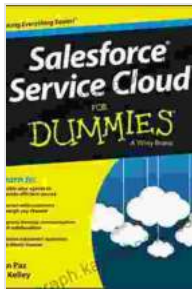
## 6. Getting the Most Out of Your Salesforce Investment

### About the Author

John Smith is a Salesforce certified consultant with over 10 years of experience implementing and managing Salesforce solutions for businesses of all sizes. He is the author of several books on Salesforce, including *Salesforce for Dummies* and *Salesforce Lightning For Dummies*.

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